

Timothy Mills

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EXPERIENCE

Tanagram Partners, Chicago, IL — October 2010 - April 2011

Senior User Experience Architect — October 2010 - April 2011

Created a concept for a next-generation, augmented reality heads-up display for firefighters as part of a research grant through the Department of Homeland Security. Work for this project included contextual inquiry with firefighters, creation of a data taxonomy, design of data visualizations, design of the interaction model and methods for one-handed control, and oversight of the production of a first-person video demonstrating the user interface.

Tribune Interactive/Tribune Technology, Chicago, IL — June 2008 - October 2010

User Experience Architect — August 2010 - October 2010

Information Architect II — June 2009 - August 2010

Technical Producer — October 2008 - June 2009

Consultant — June 2008 - October 2008

Provided wireframes, process flows, and other standard UX deliverables for various projects including a custom enterprise CMS, a new e-commerce site, and various broadcast television, newspaper, and content vertical sites. Also worked on a number of prototypes and proof-of-concept projects including work on a new weather dashboard and a new online classified entry system. Acted as mentor to other members of the User Experience team.

Chicago International Poster Biennial Association, Chicago, IL — 2008 - Present

Volunteer Web Developer — 2008 - Present

Worked closely with the Association's president to scope, develop, and manage the website highlighting the 2010 competition, including the competition's online entry process, using Symphony CMS. Also implemented a simple online store for the Association using Symphony CMS and Google Cart.

Tanagram Partners, Chicago, IL — August 2003 - June 2008

Senior Information Architect — November 2006 - June 2008

Information Architect — December 2003 - November 2006

Consultant — August 2003 - December 2003

Coordinated team of Information Architects working on a variety of projects including e-commerce websites, desktop and Web applications, usability testing, advanced interface research, and novel cockpit interfaces. Worked closely with project management, design, and development teams to keep projects on schedule and budget. Worked with Interactive Director to architect user experiences of multiple applications and websites with a focus on creative user-centered solutions. Conducted usability testing.

Illinois State University, Normal, IL — August 2002 - May 2003

Graduate Assistant

Responsible for instruction of English 101 Language & Composition, including the design of individual and unique writing assignments.

Fight Crime: Invest in Kids; Washington, DC — August 2000 - July 2002

eCoordinator

Redesigned and maintained web presence. Provided technical support for national and state offices. Sought out technology solutions for office.

EDUCATION

Illinois Wesleyan University, Bloomington, IL — BA in English/Creative Writing, 2000

Additional graduate coursework at Illinois State University towards M.S. in English Literature

EXPERTISE

Wireframe Design
Sitemap Organization
Mobile Design
Heuristic Evaluation
Usability Testing
Design Research
Taxonomy
Process Workflows
Low-Fi Prototyping

CLIENTS

BCU
Chicago Chamber Musicians
CUH2A
DARPA
DHS
Equity Residential
Field Museum
FTD
Kansas City Art Institute
Kohl's
Mercer
Naperville Park District
Nielsen
Potbelly
Preferred Hotel Group
Touch and Go Records
Tribune Company
Zebra

INDUSTRIES

B2B
B2C
Education
Financial Services
Government
Military
Online Retail
Non-Profit

TOOLS

OmniGraffle
HTML/CSS/Javascript
Illustrator
Visio
Fireworks
Photoshop
Morae

HONORS

Finalist, SXSW Web Awards,
2003